

<b>REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT</b>	<i>Laptop</i>
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Producer's or importer's name or trademark	MEDION AG
Producer or importer address	Am Zehnthof 77, 45307 Essen, Germany
Producer's or importer's model identifier	E14409
Date of calculation	Please fill out

**This final score sheet in English is only for guidance, the French version must be sent for official circulation**

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100	
<b>CRITERION 1 : DOCUMENTATION</b>	<b>1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions</b>	10,0	2	20,0	<b>92,1</b>	
<b>CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS</b>	<b>2.1 Ease of disassembly (broken/malfunctioning parts)</b>	10,0	1	18,0		
	<b>2.2 Necessary tools (broken/malfunctioning parts)</b>	7,0	0,5			
	<b>2.3 Fasteners characteristics (functional parts and broken/malfunctioning parts)</b>	9,0	0,5			
<b>CRITERION 3 : AVAILABILITY OF SPARE PARTS</b>	<b>3.1 Availability over time (broken/malfunctioning parts)</b>	10,0	1	18,6		
	<b>3.2 Availability over time (functional parts)</b>	10,0	0,5			
	<b>3.3 Delivery time (broken/malfunctioning parts)</b>	7,5	0,3			
	<b>3.4 Delivery time parts from List 1</b>	6,7	0,2			
<b>CRITERION 4 : PRICE OF SPARE PARTS</b>	<b>4. Ratio between price of broken/malfunctioning parts and price of the product</b>	10,0	2	20,0		
<b>CRITERION 5 : SPECIFIC CRITERION</b>	<b>5.1 Information about type of updates</b>	10,0	1	15,5		
	<b>5.2 Free remote assistance</b>	6,0	0,5			
	<b>5.3 Possibility to reset softwares</b>	5,0	0,5			
<b>Reparability index on 10</b>						<b>9,2</b>

\* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose breakage or malfunctioning are the most frequent;

\*\* list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.